

YOUNG PERSON CHARTER OF RIGHTS & RESPONSIBILITIES

What does a Charter mean?

- Young people supported by Project Youth have rights
- Everyone working at Project Youth will care for you in the best way possible
- A charter is a way to explain your rights
- A charter lets you know what to expect when working with Project Youth
- This charter was developed in discussion with young people young people

This means:

- You have the right to be safe and protected from harm
- You have the right to feel good about yourself
- We will let you know about your rights and responsibilities

- We will treat you in a professional and caring way at all times
- We are committed to working with you in a respectful way that protects your dignity, is fair and does not discriminate
- We will take you seriously and listen to you
- You have a right to have a say in the decisions that affect your support and the way that support is provided to you
- We will work in partnership with you to figure out what you need and make a plan with you to meet your needs
- You have the right to access the help and support you need
- We will give you the help you need, regardless of your gender, religious, cultural or linguistic background, sexual orientation, age, disability or family status
- You will be respected, listened to and have the right to ask questions
- You have the right to privacy and confidentiality between you and your support workers. If it becomes necessary to share information to protect you or someone else, then we will discuss this with you
- You will be able to gain access to any information we hold about you, in an appropriate way, so you remain informed

At Project Youth we believe all young people, regardless of the disadvantages they may face, have the right to thrive

- You have the right to remain in contact with friends and family while you are supported through any Project Youth program
- You will be supported to have responsibility for your own health and well-being
- We will work with you to make sure you receive the best possible assistance to avoid becoming homeless or, if you are homeless, to access safe, affordable and secure housing
- We will work with you to make sure you can access opportunities for a stable, adequate and secure income in employment that is free from economic exploitation
- We will work with you to access opportunities for education
- We will work with you to gain equal opportunities to reach your full potential
- We will work with you to connect to family, friends, peers and your community

If you feel you are not being listened to or you want to make a complaint about something happening at Project Youth, you can contact one of the people below who can help you:

- Talk to your Project Youth Worker
- Talk to another Worker/Manager at Project Youth
- Ask a trusted adult to contact Project Youth on your behalf, such as your parent, carer, teacher or coach. They can contact Project Youth on 9525 7919 or support@projectyouth.org.au
- Contact a Project Youth Manager directly, on 9525 7919 or email support@projectyouth.org.au
- Contact the Project Youth CEO on admin@projectyouth.org.au

Every child and young person has rights. The United Nations Convention on the Rights of the Child is a human rights treaty that outlines the rights of every young person up to the age of 18.

Save the Children have developed a child-friendly resource containing the rights and responsibilities of children, which can be accessed [HERE](#).

All children have these rights, regardless of who they are, where they live, the language they speak, their religion or culture, whether they have a disability or whether they are rich or poor.

There is also a Charter of Rights for Children and Young People in Care, published by the Office of the Guardian for Children and Young People. You can find a copy of that [HERE](#).